

Flanders State of the Art

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FLANDERS CHANCELLERY & FOREIGN OFFICE

www.vlaanderen.be/departement-kanselarij-en-buitenlandse-zaken

The establishment of a Diplomatic Academy at the Flanders Chancellery and Foreign Office was a promise set out in the Flemish Coalition Agreement 2019-2024. It is part of Flanders' ambition to strengthen its diplomacy and was incorporated in the department's business plan for 2022.

The guiding principles for the operation of the Diplomatic Academy (DA) were defined by the department's management team (MT) on 16 November 2021.

On 1 February 2022, the MT approved the DA programme for the 2022-2023 period. At the end of March 2022, the department completed the selection of candidates to be prepared for a career in Flanders' diplomatic service. Their training programme at the Diplomatic Academy started on 1 April 2022.

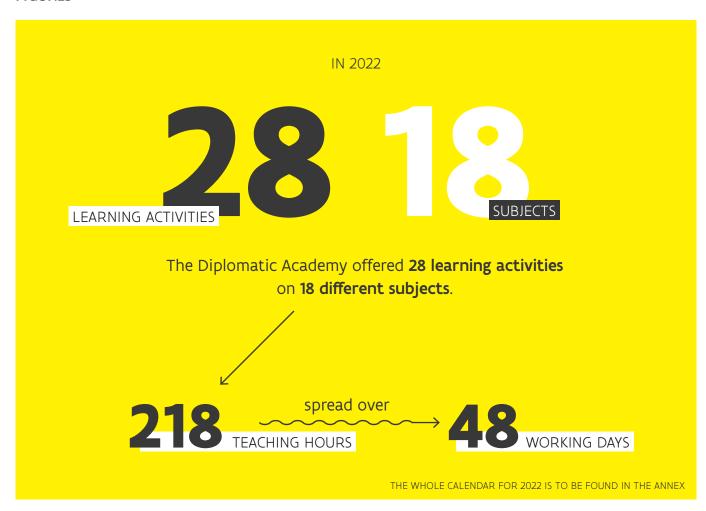
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FIGURES



| DIPLOMATIC | |
|------------|-------|
| REPRESENTA | TIONS |

In the same period, eight colleagues completed 53 weeks of practical training during internships in eight of Flanders diplomatic representations.



| | # internships | # weeks |
|---------------|---------------|---------|
| Berlin | 1 | 8 |
| EU (Brussels) | 2 | 4 |
| Geneva | 1 | 3 |
| Copenhagen | 1 | 8 |
| New York | 1 | 8 |
| Paris | 1 | 5 |
| Pretoria | 1 | 8 |
| Warsaw | 1 | 9 |
| TOTAL | 9 | 53 |

TRAINING

In-house experts were used three times to provide training, but in most cases external experts and training providers were called in.

In 2022, the Diplomatic Academy engaged external trainers/lecturers from Meanders Consulting, KU Leuven, Vrije Universiteit Brussel, Van Kelst & Co, Tybeert, A-Lissome, Guiding Transition, Clingendael Institute - The Hague, RCA (via framework agreement), Xylos, Royal Conservatoire Antwerpen, Embassy of the Netherlands in Brussels, College of Europe in Bruges, Scriptorij, and ECT ("Ervaring in Computer Training").



Of all the learning activities, 64% could be attended online versus 77% in class. On-site attendance amounted to 57%; online attendance to 43%.

The courses generally took place in **Brussels**, but exceptionally also in **Ghent**, **Antwerp** and **Bruges**.

Over three quarters (76%) of lessons were taken in **Dutch**; a **small quarter** in **English**.

Trainers and lecturers came not only from Flanders but also from the Netherlands, the United Kingdom and France.

A quarter of the lecturers were women, three quarters were men.



PARTICIPANTS



The extent to which different groups of staff members participated is shown below. More than half of the registered participants were based at headquarters, representing a quarter of all registrations. The small group of selected prospective diplomats, however, accounted for two-thirds of all the class hours attended.

NINE PROSPECTIVE FLANDERS DIPLOMATS

During the first months of 2022, the department selected nine candidates to be prepared for Flanders' diplomatic service. Candidates were recruited both within and outside the department.

This new batch of prospective Flanders diplomats is following a mandatory DA training programme, which runs from April 2022 to June 2023 and also includes internships at diplomatic representations abroad. Upon successful completion of their training, the participants will join Flanders' diplomatic service in the summer of 2023.

Parts of this programme could be attended on a voluntary basis by other colleagues of the Flanders Chancellery and Foreign Office or the Flemish public administration.

| DA - 2022 | # participants | % | # courses | % | # hours | % |
|------------------------------|----------------|------|-----------|------|---------|------|
| Diplomatic representatives | 13 | 17.8 | 28 | 10.2 | 121.75 | 5.7 |
| Prospective diplomats | 10 | 13.7 | 157 | 57.1 | 1400 | 65.6 |
| Other staff abroad | 9 | 12.3 | 18 | 3.5 | 141.5 | 6,6 |
| Subtotal of staff abroad | 32 | 43.8 | 203 | 73.7 | 1663.25 | 77.9 |
| Headquarters-based staff | 39 | 53.4 | 70 | 25.5 | 446.3 | 21 |
| Other ministries or agencies | 2 | 2.7 | 2 | 0.7 | 23 | 1 |
| TOTAL | 73 | 99.9 | 275 | 100 | 2132.55 | 99.9 |



Participants of the International Negotiation training course, with trainer Ron Ton, Director of the Dutch Clingendael Institute. Brussels, HT Building, 27-29 June 2022.

ORGANISATION

In 2022, the Diplomatic Academy could count on the highly valued cooperation of colleagues from the Agency for Government Personnel (AgO) and the Agency for Facility Operations (HFB) for practical and administrative support. This cooperation was crucial during the initial stage of the programme.

It was decided from the outset to programme and manage all DA learning activities via Vlimpers-Leren, the learning management system of the Agency for Government Personnel.

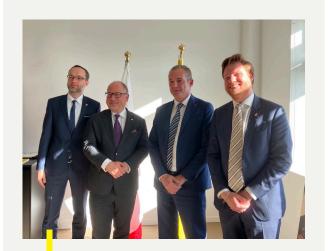
The practical organisation of the many internships abroad was taken up by the department's Foreign Offices Support team.

BUDGET

The Diplomatic Academy's 2022 program was organised at a cost about \in 150k. Roughly one third of that amount was to cover the cost of internships abroad.

INTERNATIONAL COOPERATION

During its first year of operation, the Diplomatic Academy established initial contacts with Diplomatic Academies of other European countries. The intention is to expand this cooperation over the next few years with a view to strengthening and internationalizing its own programme.



From left to right: Rafał Siemianowski, Ambassador of Poland to Belgium; Arkady Rzegocki, Head of the Polish Ministry of Foreign Affairs and the Polish Diplomatic Academy; Koen Jongbloet, Director of the Diplomatic Academy of Flanders; Lukas Van Damme, Head of the Geo-desks Team at the Flanders Chancellery and Foreign Office (Brussels, 26 October 2022)

ANNEX

| Date | Learning activity | On-site | Online | # Participants | Hours |
|--------------|---|---------|--------|----------------|-------|
| 29.01.2022 | Government of Flanders foreign policy 1982-2022 | 0 | 4 | 4 | 1.5 |
| 08.04.2022 | Institutions of Flanders | 0 | 15 | 15 | 2 |
| 15.04.2022 | Government of Flanders foreign policy 1982-2022 | 5 | 10 | 15 | 1.5 |
| 20.04.2022 | Coaching skills (day 1) | 6 | 2 | 8 | 7 |
| 22.04.2022 | Language & territoriality in Flanders | 8 | 4 | 12 | 1.75 |
| 27.04.2002 | Coaching skills (day 2) | 7 | 1 | 8 | 7 |
| 29.04.2022 | Flanders in figures | 5 | 11 | 16 | 2 |
| 02.05.2022 | Coaching skills (day 3) | 6 | 2 | 8 | 7 |
| 06.05.2022 | Jonathan Holslag, From Wall to Wall (2021) | 9 | 3 | 12 | 1.5 |
| 12.05.2022 | Time management (part 1) | 0 | 10 | 10 | 3.5 |
| 13.05.2022 | History of Flanders (parts 1 and 2) | 11 | 19 | 30 | 2 |
| 19.05.2022 | Time management (part 2) | 0 | 8 | 8 | 3.5 |
| 24.05.2022 | Time management (extra session) | 0 | 2 | 2 | 2 |
| 25.05.2022 | History of Flanders (parts 2 and 3) | 11 | 17 | 28 | 2 |
| 01.06.2022 | Networking (part 1) | 0 | 9 | 9 | 3 |
| 03.06.2022 | History of Flanders (part 4) | 9 | 15 | 24 | 1 |
| 07.06.2022 | Networking (extra session) | 0 | 2 | 2 | 2.5 |
| 08.06.2022 | Networking (part 2) | 0 | 11 | 11 | 3 |
| 10.06.2022 | History of Flanders (parts 5 and 6) | 10 | 13 | 23 | 2 |
| 14.06.2022 | Time management (part 3) | 0 | 9 | 9 | 3.5 |
| 17.06.2022 | History of Flanders (parts 7 and 8) | 9 | 9 | 18 | 2 |
| 20.06.2022 | Coaching skills | 13 | 0 | 13 | 3 |
| 27.06.2022 | Communication and camera techniques | 4 | 0 | 4 | 8 |
| 27.06.2022 | International negotiation (day 1) | 15 | 0 | 15 | 6 |
| 28.06.2022 | International negotiation (day 2) | 15 | 0 | 15 | 6 |
| 29.06.2022 | International negotiation (day 3) | 14 | 0 | 14 | 6 |
| 30.06.2022 | Communication techniques | 11 | 0 | 11 | 4 |
| 30.06.2022 | Camera training | 3 | 0 | 3 | 4 |
| 04.07.2022 | Camera training | 6 | 0 | 6 | 4 |
| 11-15.07.'22 | EU Energy Policy & Green Deal | 9 | 0 | 9 | 40 |
| | Summer break | | | | |

| Date | Learning activity | On-site | Online | # Participants | Hours |
|------------|---|---------|--------|----------------|--------|
| 18.08.2022 | Camera training (extra session) | 2 | 0 | 2 | 3 |
| 30.08.2022 | Communicating visually with PowerPoint | 0 | 10 | 10 | 3.5 |
| 01.09.2022 | Government of Flanders foreign policy 1982-2022 (extra session) | 4 | 0 | 4 | 1.5 |
| 05.09.2022 | Addressing an audience | 9 | 0 | 9 | 4 |
| 06.09.2022 | Communicating visually with PowerPoint (2) | 10 | 0 | 10 | 3.5 |
| 06.09.2022 | Reception by the Ambassador of the Netherlands | 9 | 0 | 9 | 2 |
| 12.09.2022 | Cable writing | 15 | 0 | 15 | 7 |
| 13.09.2022 | Writing speeches | 9 | 2 | 11 | 7 |
| 19.09.2022 | Development cooperation (part 1) | 5 | 8 | 13 | 3.5 |
| 20.09.2022 | Development cooperation (part 2) | 4 | 8 | 12 | 3.5 |
| 21.09.2022 | Development cooperation (part 3) | 4 | 7 | 11 | 3.5 |
| 22.09.2022 | Development cooperation (part 4) | 6 | 4 | 10 | 3.5 |
| 28.10.2022 | Communicating visually with PowerPoint (extra session) | 0 | 1 | 1 | 3 |
| 02.12.2022 | Addressing an audience (extra session) | 7 | 0 | 7 | 6.5 |
| 13.12.2022 | Coaching skills (day 1) (extra session) | 5 | 3 | 8 | 7 |
| 19.12.2022 | Coaching skills (day 2) (extra session) | 5 | 3 | 8 | 7 |
| 22.12.2022 | Coaching skills (day 3) (extra session) | 4 | 3 | 7 | 7 |
| TOTAAL | | 284 | 225 | 509 | 218.25 |

COLOPHON

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